



COPD Winter Warmth Project - YOUR FEEDBACK

Before returning your pack, please provide your responses below to help us improve the service that we can offer to other patients in St Helens. Your views and experiences are very important to us. Thank you very much.



Please circle your answer or mark as N/A if you feel that the statement is not applicable to you.

1. Do you think the support you have been given has helped your mental wellbeing

1	2	3	4	5	6	7	8	9	10
Not helpful at all 									Very helpful 



Please give a reason for your score:

2. Do you think the support you have been given has helped your physical wellbeing

1	2	3	4	5	6	7	8	9	10
Not helpful at all 									Very helpful 

Please give a reason for your score:

3. Do you think the support you have been given has helped your financial wellbeing

1	2	3	4	5	6	7	8	9	10
Not helpful at all 									Very helpful 



Please give a reason for your score:

4. Do you think the referral process has been smooth running



Yes	No
Please explain why:	

5. Could any improvements be made to the project



6. How helpful have the COPD team been during this process

1	2	3	4	5	6	7	8	9	10
Not helpful at all 									Very helpful 
Please give a reason for your score:									

7. How helpful have the Affordable Warmth team been during this process

1	2	3	4	5	6	7	8	9	10
Not helpful at all 									Very helpful 
Please give a reason for your score:									

8. How helpful have the St Helens Wellbeing team been during this process

1	2	3	4	5	6	7	8	9	10
Not helpful at all 									Very helpful 
Please give a reason for your score:									

9. Overall, how would you describe your experience of this service?

10. What positive or negative changes have you experienced, as a result of using this service?

Thank you for taking part, it is very much appreciated.